

American Hotel & Lodging



Educational Institute

Certificate of Completion

Glen Clifford

has successfully completed
Reputation Management
for Front-Line Staff



January 16, 2016



American Hotel & Lodging Educational Institute

awards this certificate to

GLEN CLIFFORD

for having successfully completed the course

**TripAdvisor: Reputation Management
for Front-Line Staff**

Issue Date January 16, 2016

President & CEO 